

# VOICE MESSAGING

## Ensure all your members receive important emergency messages

In an emergency, it's important for you to be able to reach all your members and their emergency contacts. With ePACT's Voice Messaging tool, you can ensure that everyone receives the important messages your organization sends out, whether it's a simple update or in an emergency. Voice Messaging works alongside email and text messaging to provide redundant communications so you can be confident that your members are receiving the messages that they need to.

### When Do You Need Voice Messaging?



#### In an Evacuation

Staff can use ePACT to send a voice message, alongside email and text messages, to all parents to let them know of an alternate pick-up location or where families can reunite.



#### For an Emergency

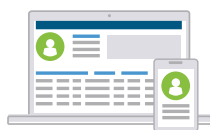
In a medical emergency, staff can send a voice message to parents, guardians, or emergency contacts to speed up pick-up and assistance, or to quickly share important information in a crisis.



#### For General Updates

If there's a scheduling change or a weather-related cancellation, staff can quickly send an update to parents and ensure they receive it immediately.

### How Voice Messaging Works



Choose to send messages directly to adult members, or to legal guardians, and emergency contacts.



Add and customize specific message details. Information can easily be copied for email and text messaging too!



With one click, preview and send the message to members and their emergency contacts.



**Contact your Account Manager for more details or to activate this feature.**



Ensure all your members and their emergency contacts receive important information with Voice Messaging.

