



TCFIHA Locker Room Risk Management Policies

Locker Room Policies

- Players should be supervised at all times.
- A lone personnel member should never be in the dressing room with players at any time, and especially when they are showering or changing. This is called the “Two Deep Method”. The “Two Deep Method” refers to the practice of having two (2) adults present together with supervision is occurring.
- If two dressing rooms are required, both dressing rooms require the appropriate adult supervision.
- As an all-female Association there should only be female supervisors. We will refer to these females as “Team Moms” In the case where two female supervisors are unavailable there may be one male supervisor. The male supervisor however will not enter the dressing room while players are changing, but be within hearing distance to protect the supervisor and players.
- All locker room supervisors and team staff that will be present in locker rooms, require there CRC (criminal record check) and the Respect in Sport online certifications, there is no exceptions to these rules.
- TCFIHA will fund the above two requirements for a total of five (5) Team Moms.

All Teams must:

- Have two (2) Team Moms present in the dressing room from arrival time until the last player leaves the dressing room and again post-game or practice until the last child has left the dressing room.
- In these divisions ONLY authorized Team Moms are to be present in the dressing room. If there are not two (2) Team Moms available during an ice time, the players may not use a dressing room.

Physical contact

- Team personnel should avoid touching players. Always use the TWO DEEP METHOD. The comfort and dignity of all players should be a priority. Limit touching to hand to shoulder or hi fives.

Isolated spaces

- Parents or guardians should never leave there child unattended or unsupervised in any facilities nor leave them alone with a single personnel member. No personnel member should transport to and from facilities a sole child that is not their own. When travelling be sure that there is more than one child present that would include your own, or alternately a second adult supervisor.

Road trips

- Ideally no personnel should ever share accommodations with players. If sharing rooms is unavoidable be sure the TWO DEEP METHOD rule is observed at all times day and night. There will be two adult supervisors present at all times that the players are present in this situation.

Training facilities and arenas

- Participants who are minors (under age of 16) should never be left waiting in any facilities without the supervision of a parent guardian or personnel member. Personnel members are to use the TWO DEEP METHOD.

Parents in locker rooms

- With exception of parents in the tyke novice divisions. We discourage parents from entering the locker rooms unless necessary or in the case that a player is or may be injured or a player's disability warrants assistance. We ask if there be reasoning for a parent to be in the locker room that you speak to your head coach about this beforehand. Reminder that all parents and or members that are in the locker rooms, are required to have completed CRC's and Respect in Sport courses completed for the safety of our members and players.
- It is encouraged that our younger aged group player's parents teach their children as young as possible how to get dressed independently. In cases where parents are allowed in locker rooms coaches are permitted to ask parents to leave for a short time before and after games so the coach may address the players.
- In our older divisions Atom and up the coach may at his or her discretion prohibit parents from a locker room. In general parents should not enter the dressing room if players undress to less than shorts and t shirts, in which the TWO DEEP METHOD will be in effect.

Smart Phones and recording devices

- Smart phones and other mobile recording devices including still cameras video cameras and voice recorders are not permitted inside the locker rooms. Managers or coaches are encouraged to collect all of these devices prior to entry of the locker rooms at all times.
- When necessary if music is being played on a mobile device we encourage that the coach and managers place a small piece of tape over the camera lens. It is however recommended that this be avoided when possible.

Injury treatment

- All HCSP safety personnel should avoid all treatment out of sight of others. The TWO DEEP METHOD of supervision is required.

Abuse and misconduct

The following rules regarding abuse and misconduct can be found in our Policies Section 8.5 and should be reviewed carefully. The TCFIHA take harassment and abuse very seriously and has a zero tolerance policy when it affects the safety and wellbeing of our membership.

- Cyber bullying (the act of harassment, in the forms of threats, name calling, racial slurs, ridicule and intimidation through online sources. Via the internet through online social networks, web sites and emails)
- Sexual abuse / harassment.
- Emotional abuse / harassment (in the form of name calling, threatening, ridiculing, isolating, hazing, or ignoring)
- Physical abuse / harassment (injuring or threatening to injure)
- Neglect (improper attention to injuries, inadequate or unsafe equipment, or improper road trip supervision)
- Obscene language directed to any person at any time
- Racial slurs
- Taunting of players, coaches, officials, or other spectators (by means of baiting, ridiculing, threats of physical violence or actual physical violence)
- Retaliation and / or intimidation against any individual who has filed a complaint

The following protocol is mandatory when dealing with issues and concerns from all our membership. All concerns should be directed firstly to the Team Managers who will mediate any concerns, and bring these to the attention of the Head Coach. Secondly if no resolution has been agreed upon you are to contact the division coordinators who will then resolve any further issues. In most cases open lines of communication will resolve any misunderstanding or misconceptions that we may have. If for any reason the issues do not get resolved contact the Association Risk Manager for further assistance. In more serious cases the Disciplinary committee will investigate review and make any decisions in the best interest of all its membership.